## Test Triangle announced as Freshworks' first official partner in Ireland

Test Triangle, the IT global specialist service provider was announced today as Freshworks' first official partner and re-seller in Ireland.





**Authorized Solution Partner** 

**Dublin, Ireland Oct 5, 2023 (**<u>Issuewire.com</u>) - Test Triangle, the IT global specialist service provider was announced today as <u>Freshworks' first official partner and re-seller in Ireland</u>. Test Triangle's highly skilled team welcomes yet another successful partnership this year to add to their past successful alliances.

Test Triangle's partnership status with Freshworks helps us to implement and customise Freshworks solutions which include FreshChat, FreshDesk, FreshTeam, FreshService, FreshSales, FreshMarkerter, etc. Gartner recognises Freshworks as a 'Challenger for FreshService' in the 2022 Gartner® Magic Quadrant<sup>TM</sup> for IT Service Management Platforms.

We hope our partnership with Freshworks helps our customers to leverage the Freshworks solutions to implement internal & external service desk functionality and optimise their customer service suite.

With over 15 years of successful engagements, Test Triangle's highly qualified and professional development teams have addressed all development lifecycles and are well-positioned to establish working relationships with new organisations. Overall, we look forward to opportunities with new companies to prove ourselves as a dedicated and creative IT partner.

"Our partnership with Freshworks will bring our clients unsurpassed, additional value. Being recognised as Ireland's sole partner reflects our understanding of the cloud-based service landscape—this has always been at the forefront of Test Triangle's mission with its service" Test Triangle's Chief Executive Officer, Praveen Madire.

## **Media Contact**

Test Triangle LTD

paul\_guy@testtriangle.com

003531968 5077

Suite 12, Plaza 212, Blanchardstown Corporate Park 2

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