

# Innovation at Your Fingertips: A Leading IT or Technology Services Provider Is Here - Aera



COMMUNICATION | IT | SECURITY

**Sydney, New South Wales Oct 5, 2023 (Issuewire.com)** - An IT or technology service provider provides various technological solutions, such as [Cloud Backup Solutions Australia](#), to other businesses' front-end users. These firms are made up of technology experts whose main goal is to help businesses implement the best technology for their businesses. Hiring an IT or technology services provider can be advantageous for a variety of reasons, depending on your company's specific needs and goals. A managed IT services provider will investigate the inner workings of your technology infrastructure and be proactive with IT solutions.

## Who are we?

Aera began in 2001 as a small, dedicated team of developers and engineers focused on results. We began with the idea of allowing other businesses to focus on the work that is most important to them while we handled some of the technology. We understand that "clients expect good experiences and remember bad ones," and Aera lives for "the good ones."

## What do we offer?

Aera offers innovative technology solutions to enterprise businesses throughout Australia and New Zealand. Aera has grown into a full-service provider of technology services in Cloud, Voice, Data Connectivity, Cyber Security, Information Technology Support, Video Conferencing, Hardware, and

licensing.

Aera works with a network of skilled professionals and technicians to provide prompt and flexible technical assistance tailored to your company's needs. We value prompt execution, exceptional responsiveness, and exceptional customer service. Our locally educated and dedicated account managers understand your company's unique needs and propose tailored solutions.

## Our Services

- **Cloud**

Aera offers a range of cloud solutions, including private, public, and hybrid cloud, ensuring flexibility, agility, and seamless performance for businesses. We also offer perfect [Azure Support Melbourne](#) for business cloud computing platforms.

- **Data Connectivity**

Aera provides network solutions for thousands of Australian businesses across various industries, advising on the best combination of connectivity solutions to meet their needs.

- **Voice**

Aera offers perfect cloud voice solutions for businesses, including Microsoft [teams voice solutions](#) with 1 to 10,000 users, catering to flexible mobile workforces and multiple locations, and offering entry-level and high-end options.

- **IT Support**

Aera provides comprehensive IT support and maintenance plans for businesses of all sizes, offering preventative maintenance and proactive emergency response services.

- **Cyber Security**

Cybersecurity is a growing concern, requiring organisations to protect their IT environment. ISO 27001-certified Aera offers 24/7 proactive monitoring, threat protection, and business continuity to ensure your business complies with [Cyber Security Standards Australia](#).

- **Professional Services**

Our Professional Services specialists offer experienced, fixed-price, fixed-outcome IT project completion services for SMB to enterprise organisations, ensuring timely and budget-friendly completion and freeing up internal IT staff for core business focus.

- **Licencing**

Our team collaborates with businesses to recommend suitable software options, manage renewals, and identify gaps, compliance, cost risks, and underutilised services for optimal workplace performance.

- **Hardware**

Aera offers IT services to assist in the procurement, implementation, management, and disposal of hardware and software, with over 20 years of experience and over 10,000 users.

- **Video Conferencing**

Aera offers video conferencing software for virtual meetings, enabling global collaboration and communication. It provides unified communications, video conference rooms, remote workforce solutions, and integrated audio solutions.

## Conclusion

IT and technology service providers are critical for businesses looking to leverage technology for growth, efficiency, and competitiveness. Their knowledge, cost-effectiveness, and adaptability to changing technological landscapes make them an essential part of modern business operations. And at Aera, you can find the same.

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