RushTree Business Optimization & Kore.ai Collaborate to Revolutionize Enterprise Operations & Customer Experience



Jackson, New Jersey Jun 21, 2023 (<u>Issuewire.com</u>) - RushTree Business Optimization, a leading provider of innovative solutions for Al-infused business process optimization, is thrilled to announce a strategic collaboration with Kore.ai, the world's leading enterprise conversational Al platform and solutions company. This partnership aims to redefine the way enterprises operate by combining RushTree's expertise in Al-Infused process optimization with Kore.ai's cutting-edge conversational Al technologies.

Kore.ai has been recognized as a Leader in the Gartner Magic Quadrant for Enterprise Conversational Platforms for the second time in a row.

The integration of RushTree's optimization solutions with Kore.ai's advanced generative AI powered conversational AI platform will empower organizations to streamline and enhance their operational efficiency across various business functions. By leveraging advanced artificial intelligence, natural language processing, and automation capabilities, businesses can now achieve seamless interactions, automate routine tasks, and gain actionable insights to drive productivity and growth.

"We are delighted to join forces with Kore.ai, a recognized world leader in the conversational AI space," said Paul Blocchi, Founder of RushTree Business Optimization. "This collaboration marks a significant milestone in our mission to revolutionize enterprise operations using AI-infused optimization solutions. By combining our process AI optimization expertise with Kore.ai's advanced conversational AI

technologies, we can offer our clients unparalleled solutions that drive efficiency, cost savings, and improved customer experiences."

The Kore.ai Experience Optimization (XO) Platform powered with generative language capabilities enables businesses to build intelligent virtual assistants and chatbots that can understand and respond to natural language inputs. By integrating these capabilities into RushTree's optimization solutions, enterprises can automate complex tasks, provide personalized self-service options, and deliver real-time support to their customers and employees. The result is enhanced operational agility, reduced manual efforts, and faster response times, ultimately leading to increased customer satisfaction and competitive advantage.

"With RushTree's domain expertise in AI-infused business optimization and our conversational AI platform, we can unlock true business value for enterprises," said Kore.ai CEO and Founder Raj Koneru. "Together, we aim to transform the way businesses operate by enabling intelligent, intuitive, and frictionless interactions across all touch points. We are excited about the possibilities this collaboration brings and look forward to driving innovation for our customers."

About RushTree Business Optimization:

RushTree Business Optimization is a leading provider of innovative solutions for AI-infused business process optimization. With a focus on streamlining operations, reducing costs, and improving customer experiences, RushTree offers a comprehensive suite of tools and services to optimize workflows, automate processes, and drive sustainable growth. For more information, please visit www.rushtree.com.

About Kore.ai:

Kore.ai is a global leader in the conversational AI-first platform and solutions, helping enterprises automate business interactions to deliver extraordinary experiences for their customers, employees, and contact center agents. More than 400 Fortune 2000 companies trust Kore.ai's Experience Optimization (XO) Platform and technology to automate their business interactions for over 200 million users worldwide to achieve extraordinary outcomes. Kore.ai has been recognized as a leader and an innovator by top analysts and ensures the success of its customers through a growing team headquartered in Orlando with offices in India, the UK, Japan, South Korea, and Europe. Visit Kore.ai to learn more.



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