

NGNCloudComm Recognized as #1 CCaaS Partner by G2 in Spring 2023 Report

NGNCloudComm recognized as the top CCaaS solution partner and awarded for excellent customer service.



**Best
Support**

SPRING

2023

Coral Springs, Florida Apr 5, 2023 ([IssueWire.com](https://www.issuewire.com)) - Grupo NGN, the leading provider of Omnichannel and Optichannel CCaaS (Contact Center as a Service) software, announced today that its flagship product, **NGNCloudComm**, is ranked #1 in the **"Has the product been a good partner in doing business?"** category in the G2 Spring 2023 quarterly report. Additionally, **NGNCloudComm** is ranked #2 in the categories **"Likelihood to Recommend"**, **"Quality of Support"**, and **"Meets Requirements"**.

G2 is a well-known business software review platform that helps businesses make informed purchasing decisions by collecting user reviews and ratings. The platform's Spring 2023 quarterly report recognizes **NGNCloudComm** as a **"High Performer"**, **"Best Support"**, and **"Easiest to do Business With"**.

"We are honored to receive this recognition from G2," said Javier Limones, CEO of Grupo NGN. "Our team has worked hard to provide businesses with the best Omnichannel and Optichannel CCaaS software product that not only meets their needs but exceeds their expectations. This recognition is a testament to the hard work and dedication of our team."

NGNCloudComm provides businesses with a robust and reliable CCaaS solution that allows them to handle customer interactions through a variety of channels, including voice, text, email, chat, WhatsApp, and social media, all in a single platform. With **NGNCloudComm**, businesses can streamline their operations, improve their customer experience, and increase their revenue.

"We are committed to providing businesses with the best possible [total experience](#)," said Limones. "This recognition from G2 validates our commitment to our customers and our mission to make customer interactions easy and effective."

About Grupo NGN

Grupo NGN is the leading provider of Omnichannel and Optichannel CCaaS software. The company's flagship product, **NGNCloudComm**, offers businesses a robust and reliable CCaaS solution that allows them to handle customer interactions through a variety of channels, all in a single platform. With **NGNCloudComm**, businesses can streamline their operations, improve their customer experience, and increase revenue. For more information, visit <https://grupongn.com> or call (844) 464 7876.





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