## Algomox Pvt Ltd Releases Advanced AlOps and Full Stack Observability Platform version 2.20

Algomox AlOps platform enables the IT operations team to make faster decisions, guide troubleshooting, and cognitively automate their IT and security operations.

**Bengaluru, Karnataka Feb 16, 2023 (<u>Issuewire.com</u>) - Algomox Private Limited (www.algomox.com) announced the general availability of the <u>Algomox®? AlOps platform</u> and <u>Algomox®? Norra</u> version 2.20 for next-generation IT operations today.** 

Algomox® AlOps platform combines Cloud-Native IT Operations with advanced Artificial Intelligence technology to enhance and partially replace all primary IT operation functions. The new release (Algomox AlOps Platform version 2.20) includes patented incident recognition, anomaly detection, root cause analysis technology, Al-based IT asset management, and Al-based security observability. The new features enable the IT teams to get better control over the IT operations, improve the productivity of their staff, and continuously optimize the cost of IT operations.

Algomox® Norra is a cognitive helpdesk agent for automating L1 IT support activities. It helps IT organizations to provide better end-user service experiences through NLP-based omnichannel engagement and the IT knowledge graph that drives responses and actions.

In accordance with Mr. Anil Abraham Kuriakose, Algomox Co-Founder and CEO, the top benefits of Algomox AlOps are

- 1. Fullstack observability:- A Single tool with full-stack observability helps you reconcile and retire many tools and integrate existing tools to offer a single tool for the entire IT operation. Also, it helps you to get visibility across operations and security stack together.
- 2. Advanced Incident recognition:- Helps you lower the total cost of operation by quickly finding complex unknown performance and security issues and reducing event noises with Al-based Root Cause Analysis.
- 3. *Al-driven Asset Management:* Automates the asset lifecycle management to optimally use the assets and keep track of the asset ownership and location.
- 4. Cognitive automation:- AIOps helps you to transform your IT automation to cognitive automation, thereby helping them to optimize IT processes and save costs.
- 5. Al-based Unified Endpoint Management:- Al-based Unified Endpoint management enhances the endpoint and end-user support, Automated L1 activities including auto-fulfillment and auto-remediation. Also, it simplifies endpoint management and security operations.

The actual economic value of AIOps lies in reducing the cost of decisions around IT operations and enabling IT teams to operate at the speed of business with better governance. To learn more about Algomox's AIOps platform and Managed AIOps services, visit the Algomox website at <a href="https://www.algomox.com">www.algomox.com</a>.

## **About Algomox:**

Algomox Pvt Ltd positions itself as a high-quality, value-added software company that helps enterprises to accelerate their artificial intelligence for IT operations (AIOps) transformation. Algomox platform is truly innovative with patent-pending technology that allows ITOps teams to reduce the cost of IT operations and helps them make better decisions faster.

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