

# QuickBooks Payroll Services, Customer Support & Help

QuickBooks Payroll Services For Desktop 2020 Will Discontinue After May 2023



The advertisement features the Intuit QuickBooks logo at the top left. Below it, the text "QuickBooks Payroll Services" is displayed in a large, bold, black font. Underneath this, a black rectangular box contains the phone number "+1-844-736-3955" in white. To the right of the text is a circular image showing a laptop screen with the QuickBooks interface. A white notification box with a green checkmark icon is overlaid on the laptop screen, stating "Auto Payroll is on schedule" and "Your team will get paid on Nov 15." The background of the circular image includes a coffee cup and a hand typing on the laptop keyboard.

**Los Angeles, California Jan 21, 2023 ([Issuewire.com](https://www.issuewire.com))** - Leading accounting software, QuickBooks has recently announced that its payroll services for the desktop services will discontinue functioning after 31 May 2023. The service discontinuation will cause trouble to users relying on older versions of QuickBooks software. So, with this guide users will get insights into QuickBooks Payroll services, and their impact on accounting professionals.

## Significance Of Service Discontinuation

According to the notification published by QuickBooks' official site, users' access to [QuickBooks Desktop Payroll Services](#), Live Support, Online Backup, Internet Banking, and related services through the software's Desktop 2020 version will discontinue after May 2023. This update will also affect users in receiving security updates of the software.

The decision to roll back services is aimed to shift existing QuickBooks services from the Desktop version to Cloud platforms. See, the existing Desktop version comes with many glitches and technical issues. Thus, to eradicate such fault lines, QuickBooks is looking forward to shifting the service delivery platform to Cloud servers.

## Impact Of QuickBooks Payroll Service Discontinuation

With the roll-out of the new update, users who have been working on [QuickBooks Desktop](#) Windows 2020 or older versions won't be able to access the add-on versions.

See, the updated version will affect only those users who rely upon the QuickBooks' add-on feature.

Thus, users can continue to work on their systems. However, they won't be able to subscribe to live technical support or any of Intuit's services. In short, the system will stop receiving updates related to the security and functional aspects of QuickBooks' products. Here are some products that would be affected by the QuickBooks Payroll Service update:

- QB Desktop Pro 2020
- Intuit's QuickBooks Desktop Premier 2020
- Enterprise Solution Of QuickBooks' 20th edition
- QBs Premier Accountant Edition of 2020 version
- Intuit's QB Enterprise Accountant 20
- QuickBooks Desktop version for Mac 2020

### **What To Do Next?**

As per Intuit's update, users won't be able to work on their outdated versions of the QuickBooks accounting software. Thus, it will assist if users adopt the Cloud-based version of the QuickBooks Payroll service software. Additionally, they can look for Fast Cloud's assistance for any QuickBooks-related issues and queries.

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