

Advanced Telecommunications of Illinois, Inc. (ATI) Merges with Ascenda & Third Generation.

ATI, the leader in Total Customer Care for on-premise & cloud phone system deployment & support, has merged with Ascenda & Third Generation, under the Ascenda name; strengthening presence in the enterprise total experience technology global market



Lisle, Illinois Oct 3, 2022 ([Issuewire.com](https://www.issuewire.com)) - ATI, the leading one-stop shop for all business telecom, cloud, and networking needs, has merged with Ascenda, (Lisle, IL) & Third Generation. (Pittsburgh, PA) ATI together with Ascenda & Third Generation has elected to rebrand under the Ascenda name. The official announcement was made at their headquarters in Lisle, IL at 7 am CDT. The move to merge with Ascenda & Third Generation first started in July of 2022. The process took 60 days and the deal was signed today, October 3, 2022.

“Merging teams with ATI & Third Generation was a no-brainer,” said Jonathon Shaver, Senior Managing Director, Ascenda. “They’ve implemented, and supported thousands of customers over the past 40 years with the latest communication technology, and will be great assets in providing a white-glove approach to our SMB & Enterprise clients.”

The merger with Ascenda & Third Generation fits into ATI’s strategy to bring the leading total experience technology to its 4,000+ clients, by managing the entire consultative process in-house with Ascenda’s team, who has been recognized globally by multiple Gartner leading providers.

ATI’s current team will all still be working under the Ascenda umbrella, with no lapse in the Total Customer Care support they have provided since 1983.

“We’re excited to begin our next chapter with Ascenda, being able to offer our customers access to

leading technology, while also continuing to provide the local support we have for the past 40 years,” said Jim Shaver, Owner, of ATI.

About ATI

For 40 years ATI has offered a full portfolio of services to transform how you design & deploy Unified Communications on-premise and in the cloud. We provide cradle-to-grave support for our clients through scalable platforms with streamlined migration paths thus delivering total investment protection for the life of your onsite or cloud solution.

About Ascenda

Ascenda™ is a globally recognized total experience thought leader for organizations of all sizes. Our speed of innovation ensures that businesses can transform how they work together with customers and employees while also exceeding key business metrics. Ascenda's focus is to empower your business with customer experience technologies through solution engineering, superior implementation, and agile support. Since 1983 more than 4,000 companies in over 10 countries have trusted Ascenda to accelerate business outcomes through innovative processes and technologies.

About Third Generation

Based in Bridgeville, PA, and serving the greater Mid-Atlantic region and beyond, Third Generation brings innovation, intelligence, and deep industry experience together with leading technologies from our ecosystem of partners to help you re-invent your business as an intelligent enterprise.

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