

Grupo NGN to demo industry leading true Omnichannel CCaaS technology at CCW

Grupo NGN at Contact Center week Las Vegas December 13-16



Las Vegas, Nevada Dec 9, 2021 ([Issuewire.com](https://www.issuewire.com)) - Grupo NGN will have representatives at CCW in Las Vegas where they will be giving demos of our suite of products that allow companies to achieve a real ROI by using a true omnichannel CCaaS solution. NGNCloudComm agents can handle inbound and outbound phone calls, chat and email from the same portal with a single login.

Always at the forefront of technology, GrupoNGN will also demo one of our latest features that will revolutionize the contact center industry, EngageNow.

EngageNow combines voice and data channels while saving customers on their phone costs. As a simple example, you can set up an in-person meeting with Grupo NGN by using the EngageNow link in this press release or come see us at our booth during the show on Wednesday, December 15th, and Thursday, December 16th.

CCW attendees will also be able to get hands-on demonstrations of NGNInsights our best-of-class agent performance and gamification platform as well as NGNShadowCoach the first agent video monitoring system designed specifically for the contact center industry.

Grupo NGN is proud to announce that at CCW we will be working closely with one of our top Channel Partners, ETech, who is a sponsor and Advisory Board member of CCW. As part of this collaboration, we will be meeting with customers and attendees in the Etech booth.

[Grupo NGN Home Page](#)
[NGNCloudComm](#)
[NGNInsights](#)

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[EngageNow](#)

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Source : Grupo NGN

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