

Crafting a Future-Proof Workplace Experience

Automatenext.ai CXO Tech Workshop 2021 Event Recap

Uttar Pradesh, Noida, Oct 23, 2021 ([IssueWire.com](https://www.issuewire.com)) - Automatenext.ai - CXO Tech Workshop 2021, a deep-dive session on workplace service automation that concluded on October 21, gave CXOs a glimpse into what's in store in the world of automation in today's new normal and beyond. The conference packed insightful sessions offering the latest advancements in employee services, workplace experience management, enabling a hybrid workplace, and more.

India's leading IT services provider, Progressive Infotech conducted this CXO-Tech Workshop to introduce the newly added features of – Automatenext.ai, a Digital Workplace Service Automation Platform. Joined by an impressive panel of leaders from some of the top enterprises in India, the workshop offered insights for decision-makers on building automation capabilities for their workplace transformation.

Understanding Workplace Service Automation with Automatenext.ai

Discussing and bringing the current workplace challenges to the forefront, CXOs and IT Leaders gathered insights on tackling them using Automatenext.ai. Explaining the roadmap of the next-gen platform, the Progressive Infotech team highlighted how organizations can maximize workplace agility, improve the employee experience, and defeat technical bottlenecks.

Top Takeaways from the Automatenext.ai CXO Tech Workshop –

- Employee Experience Matters in the Hybrid Work Era
- How does Automatenext.ai Help? - Features, Use Cases & Impact
- Enabling Future-proof Workplace Experience Management

The CXO Tech Workshop featured several Q&A sessions where the Automatenext.ai platform was clearly discussed with details that matter for B2B tech buyers. The attendees included IT decision-makers from top enterprises like UTI Mutual Funds, Piramal, Cipla, Axis Bank, JK Cement, and Bata among others. The industry-specific use cases encouraged IT administrators to explore more about the next-gen platform and understand its potential to exceed employee expectations in terms of workplace services.

One of the Key-speakers, Mr. Raghunatha Reddy (EVP & Head, UTI Mutual Funds) highlighted the challenges in workplace management before deploying Automatenext.ai and how the platform is helping to overcome them. The problems involved - lack of specific IT resources, the sudden spurt in no. of tickets, poor service delivery time, and other issues with the manual service desk.

Appreciating the self-service and self-healing capabilities of Automatenext.ai, he said “Gen Z users at the workplace would like to help themselves rather than somebody guiding them. After implementing Automatenext, some of the features like Active Directory User Management have immensely helped improving productivity and saved a lot of time for those users.”

Automatenext.ai is a Digital Workplace Service Automation Platform that works as a SaaS / On-premise solution, building self-service and self-healing capabilities for end-users along with a Conversational AI Chatbot. It automates tedious routine tasks, simplifies ticket management, resolves issues faster, and maximizes workplace agility.

Media Contact

Progressive Infotech

solutions@progressive.in

A-26, Sector 83, Noida (UP), India, 201365

Source : Progressive Infotech

[See on IssueWire](#)