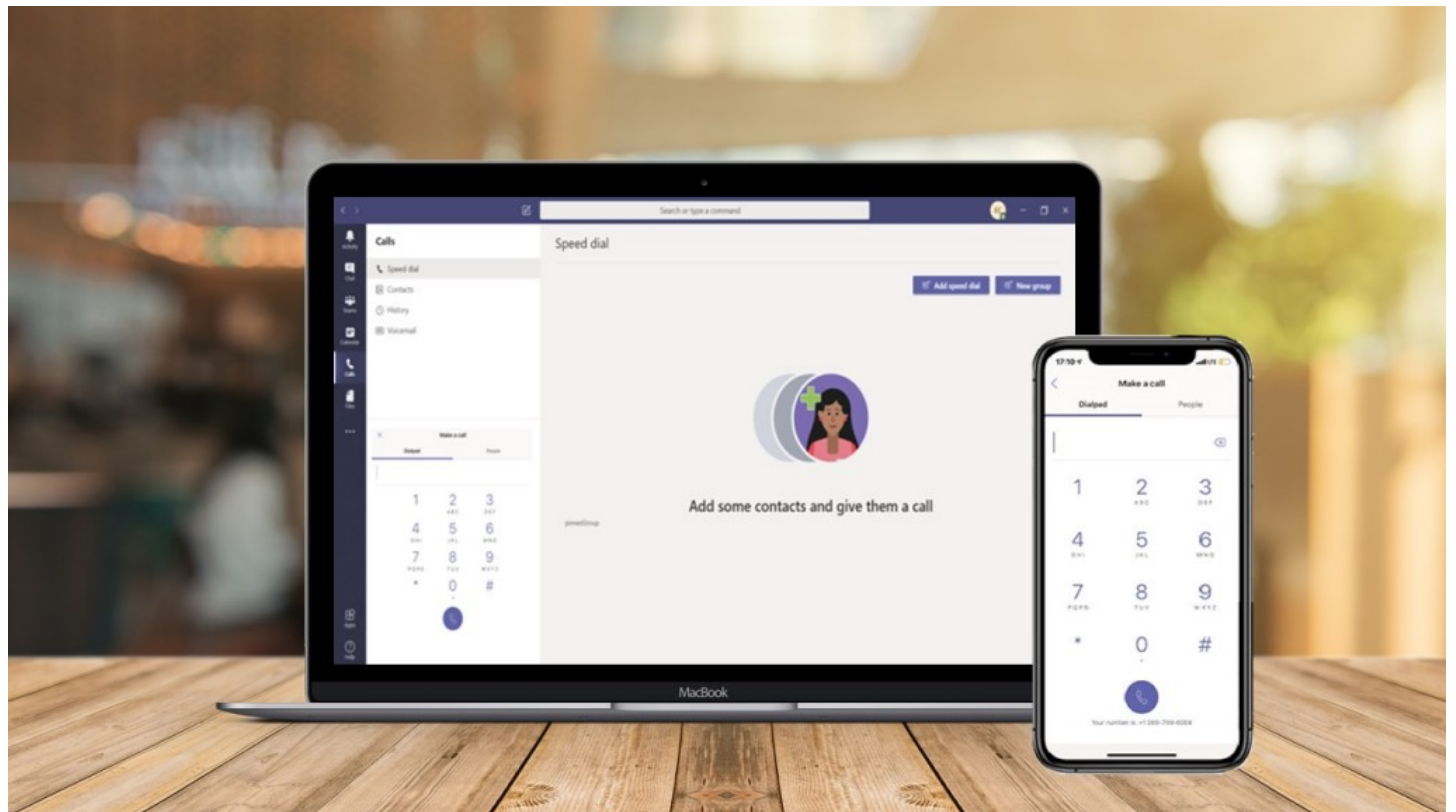


Use Microsoft Teams as a Softphone



Florida, Miami, Apr 6, 2021 ([Issuewire.com](https://www.issuewire.com)) - Adapting to the "new normal" has not been an easy task. The pandemic caused by the Covid-19 has motivated entrepreneurs to innovate and update their ways of remaining productive while at home. It has been essential to provide their employees with different tools that allow them to be constantly connected no matter where they are.

Microsoft Teams is one of those tools that have come to stay.

NextPointe brings full PSTN integration between Office 365 Microsoft Teams environment and the best-in-class VoIP service. It is not necessary to use multiple tools or apps. Collaborate and use the phone at the same time.

NextPointe will enhance the Microsoft Teams experience, making it possible to use it as a complete Unified Communications solution, with features like Call recording, Faxing, Audio Conferencing, Toll-Free, National and International Numbers, Advanced Hunting and PBX configurations, Competitive International Long-Distance Rates, and more.

With the integration between Microsoft Teams and NextPointe's VoIP service, customers don't need to be at the office to keep their business running. Anyone in the organization can use their Smartphone, Mac, or Laptop to attend to customers and collaborate with colleagues.

"Microsoft Teams with NextPointe integration has been easy to use, reliable, and practical."

They have helped connect us together, even at a distance with work from home due to Covid-19. After the previous softphone failed to meet our needs, we were worried about changing systems to Teams, but the integration was seamless, and our users adapted to change quickly. Our firm can now work, share files, call each other, and call internationally better than ever. Whenever we experience an issue with our calls, NextPointe can pinpoint the problem and resolve it swiftly with outstanding support."

This is the experience of Joshua Matz, IT Administrator of Foreman Friedman.

Using the power of Cisco Unified Call Manager and Microsoft Direct Route technology, NextPointe can provide all the Telephony features needed to make Microsoft Teams part of the VoIP strategy.

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