

Integrating Telehealth with your EMR / EHR solution



Gauteng, Johannesburg, Feb 21, 2021 ([Issuewire.com](https://www.issuewire.com)) - Over the last few years, the delivery of healthcare has evolved from in-person office visits to virtual visits & remote patient monitoring. Consumers today value convenience as much as quality & cost, & that's why medical practices (both large and small) have responded to this demand by adopting a telehealth approach to better serve their patients.

But the true benefits of Telehealth can only really be realized when Telehealth solutions are integrated with a practice's EMR Electronic Medical Record system. When these two systems interact as a single solution - unifying patient information - medical professionals can provide a seamless patient experience that not only boosts efficiency but facilitates better diagnosing, thereby improving patient outcomes.

For Telehealth to benefit a medical practice, patients must be willing to use it. EMR / EHR should be integrated with a Telehealth solution that gives patients the same quality of service that they are used to from an in-person consultation and will not leave them feeling frustrated or distracted by tech.

The security of the information stored in EMR/EHR is paramount. Integrating Telehealth is a game-changer as it utilizes & combines video, voice, & data. Therefore, ensuring that there is appropriate security in place for the Telehealth solution used by a practice is also of great importance.

A medical practice will benefit greatly from a solution that allows the healthcare professional to access patient information directly from the EMR / EHR system so that real-time patient information & data is readily available from either system.

It stands to reason that using an integrated Telehealth & EMR / EHR system can have a positive impact on the time & efficiency of any practice.

By integrating & unifying patient recordkeeping between the Telehealth & EMR / EHR system, the potential for errors when updating patient records is minimized as compared to using standalone systems for the same purpose.

Elderly patients or those who are too ill to travel to the doctor's rooms, those who live far away or have challenges with mobility can now more easily access medical care via remote consultations.

Billing from two separate systems is not ideal – not for the practice nor its patients. As the integrated telehealth & EMR / EHR platforms improve the flow of information it also means that one set of information is used to create billing instructions that can then be generated & issued into an invoice seamlessly.

Patients are more likely to keep follow-up & routine appointments if they do not have to wait excessively long times for an appointment and/or if there are fewer barriers to keeping their appointment. Telehealth can be used as a powerful tool to stay connected to patients & help them stick to their health plans thereby improving outcomes over time.

Because more modern telehealth and EMR / EHR systems store data in the cloud, medical professionals do not physically need to be in the practice to access patient records or practice data. Whether working from home, multiple offices, or in the event of an emergency – information is available in these cloud-based platforms where & when it is needed.

Being able to treat patients virtually from an EMR / EHR system eliminates the additional travel time & expense & time off work that is often necessary with in-person visits. Patients appreciate the ease-of-use, convenience & money-saving of being able to access care without physically needing to visit the practice.

Switching between systems & searching different interfaces when a doctor is in a Telehealth consult with a patient can negatively impact the patient experience. Any doctor/specialist wants to be able to access patient records easily to inform his/her patients of diagnoses & make care decisions. An integrated Telehealth & EMR / EHR system allows them to not only improve the patient's experience of a virtual consult but their own experience too.

While integrating Telehealth, EMR / EHR solutions are important for a modern, patient-friendly medical practice, it does not need to be an overly complex or needlessly expensive exercise. Seek out technology partners who understand the benefit to a specific practice by opening access to care while closing the gaps in the flow of information.

Media Contact

Healthbridge

linda@healthbridge.co.za

+27 086 020 0222

Oak House, Ballyoaks Office Park, 35 Ballyclare Drive, Bryanston

Source : Healthbridge South Africa

[See on IssueWire](#)