

Embers Living's Customers Lean on Their Experience



Temple City, Dec 15, 2020 ([Issuewire.com](https://www.issuewire.com)) - Embers Living's customers have known it all along, but their business serves up more than just an unrivalled selection of fireplaces, ranging from linear **electric fireplaces** and **gas fireplaces** to **wood burning stoves**, all sorts of fireplace inserts, and grills, including built-in grills and smokers. That is a small piece of the puzzle to their customer satisfaction, but it is only a piece nonetheless.

In addition to Embers Living's commendable collection of **outdoor gas fireplaces**, **wood burning**

fireplace inserts, wood stoves, freestanding **electric fireplaces** and much more, they have one more trick up their sleeve. They have maintained a commitment to that old school sense of personal customer service that keeps their customers coming back time and time again and has resulted in a spotless history of customer satisfaction. The value they provide to their customers is impressive and comes from a thorough commitment to the shopping experience.

Where others might rely on the impersonality and convenience of the online shopping experience to draw sales, Embers Living's customer service team has taken pains to ensure that the online experience resembles the in person shopping experience as closely as possible. Embers Living's online sales are only an extension of what customers will experience in their physical outlets, and their purpose is to preserve that integrity between them and their customers.

Far from being a simplified point and click operation, Embers Living welcomes and openly solicits involvement from their customers. Many of their customers find their online store after coming across their informative videos online. In the search for information over the relative value of fuel types like natural gas and wood, among others, their customers turn to them to answer their questions.

Embers Living's team is experienced and informative as well as helpful. When their customers need input or advice regarding the products they sell or would like direction in working a fireplace or a grill into their indoor or outdoor entertainment, Embers Living provides the expertise to get their customers in touch with the products that will best suit their needs, whether it be a wood fireplace or a linear **electric fireplace** with remote control capabilities.

Embers Living is so committed to providing the best possible customer experience that their team will even track orders to ensure the compatibility of the components that customers buy together. Anywhere there is a disconnect a member of their team will reach out to a client to ensure that he or she will be happy with the ultimate purchase.

Any customers who are interested in learning more about the many different types of indoor and outdoor fireplaces, grills or smokers offered by Embers Living are asked to contact them. They can be reached by phone at 303-800-5659 where their staff can be consulted on more information regarding the services they offer.

Media Contact

Embers Fireplaces and Outdoor Living

danielle@embersliving.com

8054343900

507 North Main St.

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