

SouthcoastIT brebands into ThinkTek, an all new Managed Services Provider in Orange County

Irvine, Sep 8, 2020 ([IssueWire.com](https://www.issuewire.com)) - SouthcoastIT after 8 years will formerly transfer into ThinkTek. After months and months of hard work, sweat, and tears, I have successfully completed the transition over to our brand new IT company and have completed our formal rebrand. I proudly announce ThinkTek.

This is something I've been working extremely hard on during COVID19 and these challenging times, and I am so proud to finally release it to the world!!

ThinkTek is an aggressive new Managed IT Services company based in Irvine, CA.

- Now located centrally in Irvine at the Oracle Tower to better serve our dynamic client base
- Invested over \$30,000 in new and improved remote monitoring, patching, and automation/remote tools to increase our effectiveness
- Partnered with the best vendors (Cisco, Dell, HPE, Lenovo, Symantec, and many more!) to provide an even more premium experience
- Hired 10+ new technicians with at least a Systems Engineer II skillset that can handle more advanced and complex issues 24x7
- Truly 24/7 dynamic technical support that has engineers standing by in any time zone to ensure problems are effectively communicated and documented
- Brand new ticketing system that accepts tickets and delivers information for the end-user to follow up or keep records with
- Chief Information Officer who will have a detailed understanding of each network, and run multiple security tests throughout all our organizations to ensure our compliancy with security
- More proactive information and documentation that allows for easier end-user access to information via web portal for each customer
- Established an Executive team of leaders from multiple industries with a combined talent of over 25+ years of IT and Business Management Experience
- Added offices throughout the United States and the United Kingdom in some of the most premier locations available for our technicians

We are so proud to serve Orange County and the surrounding territory, and with our Downtown Los Angeles Office as well, we are excited for our bright future ahead!

Should any of you need enterprise or business IT Support or know somebody that does, give us a call at (949) 688-1900 24/7.

www.thinktek.com

Media Contact

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Source : Thinktek

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