

InnoActive Group and SF Court provide a digital way for public to access court requests

San Francisco, Sep 3, 2020 ([Issuewire.com](https://www.issuewire.com)) - InnoActive Group has partnered with SF Courts to provide an electronic, public-facing form and database to manage California Rules of Court Requests. The digital solution allows for online requests, drastically cutting down processing times and aligning with the City's digital initiatives. This innovative application arrives at a time where increased remote flexibility is required due to COVID-19 economic effects.

Arriving at the solution was a multi-step process that required close collaboration with all parties involved. InnoActive identified current Court workflows, then built a process map to identify areas for improvement. Once project workflows were finalized, InnoActive started implementation using iterative prototyping to test, analyze, and refine the digital solution to meet the project objectives.

The digital process starts with the online platform, where users can fill in an electronic form to request judicial administrative records. The form is then sent electronically to Court officials, who can begin to process the request electronically. The platform allows for completely digital management and processing of requests.

"Through the Startup in Residence program of City Innovate, the Court has partnered with InnoActive Group to develop an online platform that provides the public with the ability to request access to judicial administrative records online. We are thrilled with the outcome of this project as we continue to focus on technology solutions that make our court more accessible to the public."

-T. Michael Yeun, Chief Executive Officer, Superior Court of California, County of San Francisco

Given the success of this project, InnoActive Group is now collaborating with the Court on multiple digital initiatives.

"InnoActive is a proud partner to the Superior Court of California, County of San Francisco. Our collaborative work environment is conducive to out of the box thinking and novel solutions that allow the Court to continually serve the public, even during unprecedented times."

- Michael Guardamagni, Vice President at InnoActive Group

InnoActive Group Overview

InnoActive Group is leaders in providing digital transformation solutions, system advisory and implementations primarily in City agencies and Fortune 500 entities. Our team has managed various technology projects ranging in size from small projects to a multi-billion-dollar capital program, such as the \$7.4 billion San Francisco International Airport Ascent Program. Our award-winning projects have landed us in Crunchbase for innovative solutions for government. InnoActive's reputation can be summed up easily: every single Client in our project portfolio continues to be a reference.

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