

The AI-powered Shipment Delivery and Exception Management Platform

ShippingChimp is a vertical SAAS product building deep intelligence layers to D2C brands / Commerce companies around logistics, shipments, and customers.

Newark, Aug 17, 2020 ([IssueWire.com](https://www.issuewire.com)) - Across geographies, E-commerce stores are losing customers due to inaccurate order delivery estimates, inefficient lost and damaged shipment handling, and complex returns process. Most e-commerce stores still depend on disjointed legacy systems to handle last-mile delivery disruptions. In contrast, AI-Powered algorithms of ShippingChimp offer real-time as well as predictive analytics into each and every order delivery.

[ShippingChimp](#) helps merchants reduce the number of “Where is my order calls/messages by providing a self-serving intuitive order tracking & dispute management portal.

Businesses can configure accurate order delivery estimates with ShippingChimp’s recommendation engine. Additionally, with predictive algorithms, it enables proactive delivery updates (including delays), single-click returns, and shipping cost analytics to reduce/optimize shipping spend.

Businesses can readily integrate their major eCommerce platforms, shipping carriers, CRM & order management systems to consolidate all data related to order and shipping carrier on a single platform

ShippingChimp empowers businesses to offer a memorable white-glove experience to their customers. Thus resulting in fierce customer loyalty and boosting sales.

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Source : ShippingChimp Inc

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