

Infinity Group wins Feefo Platinum Trusted Service Award 2020



London, Jan 29, 2020 ([Issuewire.com](https://www.Issuewire.com)) - **Following on from their customer service success in recent years, Infinity Group has been awarded** the Platinum Trusted Service Award direct from Feefo which demonstrates consistent customer service excellence. The Platinum Trusted Service Award is a highly-valued badge of approval that very few businesses achieve, as it's only awarded to businesses who have achieved the Gold standard for three consecutive years.

Nikki Laker – Chief Marketing Officer commented:

“The voice of the customer is of utmost importance, we listen, we learn and continue to improve. Infinity Group is delighted to be awarded the Platinum Trusted Service Award in 2020 after three years of consistently high customer service performance. It recognises our commitment to customer service excellence and rewards our Service Desk team for receiving high levels of customer feedback directly from our customers. There are not many other [IT Support Companies in London](#) who have consistently achieved the Gold standard and then been awarded Platinum, which is no easy task! This achievement certainly sets us apart from the other players in the market.”

Congratulating Infinity Group on winning this year’s award, **Steph Heasman, Director of Customer Success at Feefo**, commented:

“The Trusted Service award has always been about recognising companies that go way beyond the norm in customer experience and generate great feedback from happy customers, well done to the team at Infinity Group for achieving the Platinum this year”.

About Infinity Group

Infinity Group is one of [London’s leading Managed Service Providers](#) centrally based at London Bridge. They provide a wide range of IT Transformation services including, [Outsourced IT Support](#), Cloud Consultancy, [IT Infrastructure Consultancy](#), Digital Transformation and [Microsoft Dynamics Consultancy](#).

About Feefo

Feefo is a disruptive global technology company empowering brands to make smarter decisions and improve consumer experiences by leveraging the full potential of real customer reviews.

Feefo’s cutting-edge review platform is trusted by more than 3,500 brands including Next, Vauxhall, Iceland, Mazda, Expedia, Michael Page and JCB, who rely on it to supply smart insights that transform their ability to market, sell and build more rewarding relationships with customers.

A trusted partner of Google, Feefo’s technology and consultancy team possess unique expertise and business insight, enabling brands to employ cutting-edge innovation that optimises the delivery of digital marketing and advertising.

Please visit: www.feefo.com

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