

Teleperformance opens new centre in Cape Town in partnership with E.ON

Webchat and email customer contact to be handled in new location



Avon, Nov 4, 2019 ([Issuewire.com](https://www.issuewire.com)) - Teleperformance is very excited to announce the opening of our new contact centre in Cape Town, South Africa.

The centre, located on Adderley Street in an area steeped in Cape Town's rich history, demonstrates our commitment to the city and recognizes the unique and exciting talent the area can provide our clients.

Gary Slade, Chief Executive Officer UK and South Africa, Teleperformance commented: *"The launch of the new centre has been made possible by the excellent team we have on the ground in Cape Town, working closely in partnership with E.ON."*

Last year, Teleperformance was awarded a three-year contract to provide Customer Service and Sales Through Service support for E.ON.

Chris Lovatt, Managing Director Residential at E.ON commented: *"The most important people in Eon are the staff who we trust to talk to our customers. The passion and knowledge of the team in Cape Town really stand out, which is a credit to not only South Africa, but Teleperformance too. We are excited about our partnership with Teleperformance and what the future holds for both organizations."*

At the new centre, Teleperformance teams will handle selected voice and non-voice contacts, including

webchat and email from customers wishing to join E.ON, change tariffs, discuss their accounts, move home and renew their agreements.

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See on IssueWire : <https://www.issuewire.com/teleperformance-opens-new-centre-in-cape-town-in-partnership-with-eon-1649285410187913>