Visual Connections Secures a New Prime Contract

Visual Connections, LLC (VC) team has secured an unrestricted, Prime award from the Department of Health and Human Services (HHS), Program Support Centers'(PSC), on the Intelligent Automation/Artificial Intelligence IDIQ.

Baltimore, May 29, 2019 (<u>Issuewire.com</u>) - Visual Connections, LLC (VC) has secured an unrestricted, Prime award as an SDVOSB, HUBZone Small Business for the Department of Health and Human Services (HHS), Program Support Centers'(PSC), Intelligent Automation/Artificial Intelligence IDIQ (IAAI), Solicitation No. 19-233-SOL-00098_000001. We are honored to have received this award which enables VC and its partners to compete for task orders issued via this Innovative IAAI contract vehicle.

As a Multiple-award Government-wide IDIQ contract vehicle, it enables HHS, PSC and all HHS Operating Divisions, as well as other Government agencies, to rapidly obtain innovative Intelligent Automation/Artificial Intelligence (IAAI) solutions, services, and products from both large and small businesses. Currently, this IAAI IDIQ vehicle has a contract ceiling value of \$49M and a five-year period of performance.

This IAAI contract vehicle expands upon and enhances VC's existing IAAI past performance and the value we have created and delivered in support of our CMS Clients and related Prime and Subcontracts where we have successfully conceived and delivered IAAI solutions using such tools and approaches as Machine Learning (ML), Natural Language Processing (NLP), Deep Decisioning and Robotic Process Automation (RPA). These successes form the foundation for enabling VC to bring our IAAI expertise to bear for the benefit of other HHS Operating Divisions and other Government agencies.

The goals of this IAAI IDIQ contract, as referenced by HHS PSC, are to support public sector transformation by automation and innovation, particularly with IAAI technologies, to facilitate shifts from "Low Value" to "High Value" tasks according to OMB *M-18-23*. Further, as referenced in OMB M-17-22 memo and outlined in PSC's solicitation "the ultimate goal is to establish and implement solutions that "create a lean, accountable and more efficient government that works for the American people."

PSC believes that IAAI solutions will be doing everything from reducing the backlog and cutting costs to performing functions such as predicting fraudulent transactions and identifying critical suspects via facial recognition. PSC wanted to establish a contract vehicle that enables the procurement and adoption of innovative technical solutions across the full spectrum of technology types for HHS or other agencies.

PSC is the largest multi-function shared service provider to the federal government. Hosted by the HHS, PSC provides services to help its customer achieve mission-critical results. As a shared service provider, PSC's focus is on delivering mission support functions better, faster and more efficiently. As a result, it is well positioned to procure technological solutions that generate efficiencies and cost savings across HHS and throughout the Federal Government.

"Technology innovation is changing the playing field for service providers across the public and private sectors. Organizations and agencies are seeking unique ways to support transformation by automation and innovation, particularly with Intelligent Automation / Artificial Intelligence (IA/AI) technologies," said Fred Deese, CEO of Visual Connections. "Visual Connections and its partners understand the goals of this shift and are here to provide solutions to help reduce repetitive tasks and increase efficiencies within the government sector."

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Source: Visual Connections

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contract-1634829756735327