

Local American Family Insurance agency owner Adam Lydick earns



Highlands Ranch, Mar 11, 2019 (Issuewire.com) - Adam Lydick, an American Family Insurance agency owner in Lone Tree, CO, has been recognized for providing an outstanding customer experience under the American Star Excellence in Customer Experience Certification Program.

“An extraordinary customer experience is a top priority at American Family and our agency owners are a critical part of accomplishing that,” said Ann Hamilton, American Family Insurance customer experience vice president. “The select group of agency owners who have attained the American Star Excellence in Customer Experience Certification has, according to their customers, consistently provided that outstanding service that is a differentiator for us among insurance providers.”

The service excellence distinction was determined through an evaluation process conducted under guidelines established through the company’s American Star Excellence in Customer Experience Certification Program. The process consists of a customer satisfaction survey which measures customers’ overall experience with their current American Family Insurance agency owner.

Adam Lydick has been an agency owner for American Family since May 2009. His agency office is located at 9220 Kimmer Drive Suite 270C Lone Tree, CO. 80124.

About American Family Insurance

Madison, Wis. - based American Family Insurance is the nation’s 13th-largest property/casualty insurance group and ranks No. 311 on the Fortune 500 list. The company sells American Family-brand products, including auto, homeowners, life, business and farm/ranch insurance, primarily through its exclusive agency owners in 19 states.

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