

## Mercury Solutions, to launch ITIL 4 Foundation training batch on Live Virtual mode

Being one of the leading and elite training providers of ITIL training programs, Mercury Solutions Limited has recently announced the launch of ITIL 4 Foundation (LVC- Live Virtual Class) Batch soon.



**Gurgaon, Jan 17, 2019 ([Issuewire.com](http://Issuewire.com))** - Known for bringing latest technology fast to your fingertips, the organization is offering **supreme-quality ITIL 4 Foundation training taught by the world-class instructors in a Live Virtual training mode soon**. It is the most in-demand and most awaited technology training that the company is bringing for their customers in the most user-friendly way.

Gurgaon, New Delhi-NCR, India, 18 January 2019, Mercury Solutions Limited, has recently launched its upcoming Live Online Training batch on the most awaited technology of the year i.e. [ITIL 4 Foundation](#), claiming to bring the latest technology faster to their user base. Registrations are open now for the first enrolments of the ITIL 4 Foundation training. The certification training has recently been announced by the vendor.

This ITIL 4 Foundation course is a 2-day program that equips the audience with knowledge and skills leading to the new *Foundation Certificate In IT Service Management*. The course is designed to introduce the latest ITIL 4 modules and enable you to ensure a new approach to IT Service Management through a Service Value System (SVS).

The ITIL 4 Foundation Training program shall include, Live Interactive training sessions, Exam Voucher, Courseware (Digital Copy), a copy of Official Manuscript of ITIL 4 Foundation, Mock exam Sessions and a Course Completion Certificate.

**ITIL 4 Foundation - Course Objectives:** At the end of this course, a participant will be equipped with knowledge of:

- A high-level overview of ITIL v3's 5-step Lifecycle model
- The current 26 processes and functions map to the new ITIL 4 model.
- The 4-dimensional model of Service Management.
- The 7 Guiding Principles of ITIL 4.
- ITIL New Service Value Chain.
- The 34 ITIL practices, with a focus on 18 of these.
- Key concepts from Lean IT, Agile, DevOps, and Organizational Change Management, and why these are important to deliver business value.

**About the company:** Mercury Solutions Limited is one of the fastest growing companies providing world-class supreme quality IT Training and Certification programs to the global audience. It was founded in 2000 to offer customized on-site and off-site training packages, online training, and IT Certification Boot Camps to fit every individual's learning needs. The company has the most elite partnerships to the most renowned IT vendors, such as VMware, Microsoft, Oracle, Red Hat, EC-Council, DASA, Citrix and many more.

## Media Contact

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