

HotelsCombined recognize Fragrant Nature Kollam amongst the best hotels in the India

London, Jan 17, 2019 (IssueWire.com) - HotelsCombined, the Australian-based hotel meta-search company, has started an extensive survey covering different types of accommodations within India. This survey is based on gathering data from millions of guest reviews and translating them to an official Recognition of Excellence.

The HotelsCombined Recognition of Excellence is not a ranking list but a group of outstanding accommodations chosen based on a strict set of criteria. In order to be considered, properties must meet the following criteria:

- At the time of judging, a winner is rated 8.00/10 or over with a minimum of 50 customer reviews certified by HotelsCombined.

- No major customer service problems, nor recurring or unresolved issues.

Moreover, HotelsCombined is taking in great consideration the way the hotel staff answered the Hotels communication team, demonstrating their commitment in providing quick assistance.

Fragrant Nature Resort Kollam boasts a high satisfaction rating among guests and travel industry experts, receiving 764 reviews for an impressive rating of 8.9 out of 10.

"Fragrant Nature strives to work towards providing utmost customer satisfaction, making our customers are walking advertisements. We are glad to have received this recognition from The HotelsCombined. This shows that our efforts towards extending a premium hospitality experiences providing personalized services to our guests have been successful" – said Anne Sajeev, MD Fragrant Nature Hotels & Resorts

"We are thrilled to be working with the best hotels in India and Fragrant Nature Resort Kollam is certainly among them" said Alberto Castellucchio, market manager of HotelsCombined India "What is different about the Recognition of Excellence is the way information is gathered and analyzed: it all depends on the guest and his or her experience with that particular accommodation."

"With HotelsCombined 30 million people are finding the best deal available online every month. With this award, we'd like to make it even easier for every traveler to identify the best hotel for customer service and therefore the best value for their money".

About Fragrant Nature Hotels

Fragrant Nature group is a leading private-owned premier hotel/resort chain in Kerala with 3 super luxurious resorts –Fragrant Nature Backwater Resort & Ayurveda Spa in Kollam, Fragrant Nature Hotels and Resorts -in Fort Kochi and Munnar. The brand is poised to strengthen its presence in Kerala with their next hotel project planned in 10 acres at Mararikkulam, near Alappuzha. The company is also building an Ayurveda Village in Kollam.

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