

Tata Power Inaugurates Ajmer's First All-women Customer Relations Centre

Mumbai, Nov 23, 2018 (IssueWire.com) - Tata Power, India's largest integrated power company, has always worked towards empowering women. With a vision to strengthen economic diversification for the company, influencing the employability and empowerment of the local women, it conceptualized India's first 'All-women' Customer Relations Centre (CRC) for power utility customers this year by inaugurating its First Customer Relations centre in Mumbai.

With an aim to give momentum to this vision and provide their talented and highly skilled women employees with new avenues for growth and development, the company inaugurated Ajmer's first "All-Women' Customer Relations Centre.

The centre will entirely be managed and run by Tata Power Ajmer's women employees. All functions from the Consumer Service Representative to security will be handled by women. At the centre, consumers will be able to access Customer Care Centre new connection, name change, load extension, meter replacement, bill fixation etc. and a single window program is implemented to resolve consumer complaints within the stipulated time.

Speaking on the occasion, **Mr. Yogesh Luthra, CEO**, Tata Power Ajmer said, *"This is Tata Power Ajmer's positive step towards women empowerment. We believe in presenting equal opportunities to all employees, irrespective of their gender. In today's time, women have proved to be at par with men in every field."*

The inaugural event was graced by Alok Srivastava, Head Corporate Affairs; Kailash Mali, CFO; Manish Jain, Chief Commercial Officer; Prashant Singh, Chief Operation Officer and Surendra Shekhawat, Advisor.

For further reference, visit the social media handles at:

- **Twitter** | https://twitter.com/TataPower?ref_src=twsrc%5Egoogle%7Ctwcamp%5Eserp%7Ctwgr%5Eauthor
- **Linkedin** | <https://www.linkedin.com/company/tata-power/>
- **Facebook** | <https://www.facebook.com/tatapower>

Address :

Tata Power All women Customer Care Centre ,33 KV Sub Station, Vaishali Nagar, Ajmer , Rajasthan

About Tata Power:

Tata Power is India's largest integrated power company and, together with its subsidiaries & jointly controlled entities, has an installed capacity of 10857 MW. A pioneer in the field, it has a presence across the entire power value chain: Generation of renewable as well as conventional power including hydro and thermal energy; transmission & distribution, trading and coal & freight logistics. With renewable energy assets in solar and wind accounting for 22% of the company's portfolio, Tata Power is a leader in clean energy generation. In line with the company's view on sustainable and clean energy development, Tata Power is steering the transformation of utilities to integrated solutions by looking at

new business growth in EV charging & storage, distributed generation & rooftops, microgrids and home automation & smart meters.

It has successful public-private partnerships in generation, transmission & distribution in India namely: 'Tata Power Delhi Distribution Ltd.' with Delhi Vidyut Board for distribution in North Delhi; 'Tata Power Ajmer Distribution Ltd.' with Ajmer Vidyut Vitran Nigam Ltd. for distribution in Ajmer; 'Powerlinks Transmission Ltd.' with Power Grid Corporation of India Ltd. for evacuation of Power from Tala hydro plant in Bhutan to Delhi; 'Maithon Power Ltd.' with Damodar Valley Corporation for a 1050 MW Mega Power Project at Jharkhand. Tata Power is serving more than 2.6 million distribution consumers in India and has developed the country's first 4000 MW Ultra Mega Power Project at Mundra (Gujarat) based on super-critical technology.

With growing international focus, Tata Power's global presence includes strategic investments in Indonesia through a 30% stake in the coal company PT Kaltim Prima Coal (KPC); 26% stake in mines at PT Baramulti Suksessarana Tbk (BSSR); in Singapore through Trust Energy Resources; in South Africa through a joint venture called 'Cennergi' to develop projects in sub-Sahara Africa; in Zambia through a 50:50 joint venture with ZESCO for 120 MW Hydro project; in Georgia through AGL which is a joint venture with Clean Energy, Norway & IFC for development of 187 MW hydro project; in Bhutan through a hydro project in partnership with The Royal Government of Bhutan.

With its 103 years track record of technology leadership, project execution excellence, world-class safety processes, customer care, and driving green initiatives, Tata Power is poised for multi-fold growth and committed to 'lighting up lives' for generations to come. Visit us at www.tatapower.com

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